

FLAGG CREEK WATER RECLAMATION DISTRICT

SEWER SERVICE BILL

PHONE (630)323-3299

FAX (630)323-4230

SERVICE HOURS: 8:00 AM – 4:00 PM

MONDAY THROUGH FRIDAY (EXCLUDING HOLIDAYS)

Bill To Address: This is the current mailing address for this account. If the bill needs to be sent to a different/additional address, please contact the District with the corrected address. The District requires a written request for all address changes.

ACCOUNT INFORMATION

Account: This is the District's internal account number relating to your sewer service. Please reference this number when calling with any questions regarding your bill or service.

Service Address: This is the property address where sewer service is being provided.

Billing Date: This is the date the sewer bill was issued by the District.

Due Date: This is the date your entire payment is due to the District without incurring a late payment penalty.

CURRENT CHARGES

Sewer Service Fee: Fee represents charges for sewer infrastructure maintenance. This fee is based upon water consumption, unless the account is non-metered, then a flat rate charge is assessed.

User Fee: Fee represents charges assessed for the treatment of wastewater. This fee is based upon water consumption, unless the account is non-metered, then a flat rate charge is assessed.

Service Availability: Fee assessed to all customers connected to the District's sewer system. Residential users are assessed a fixed monthly charge. Commercial users are assessed a monthly charge based upon multiples of equivalent home usage.

Meter Read Charge: Village charge for providing water consumption readings to the District.

Waste Strength: Fee assessed to commercial restaurants/food handling user accounts that fail to meet acceptable wastewater pollutant discharge standards. A waste strength default rate fee may be assessed if an acceptable sample cannot be obtained at the location.

ACH Fee: Fee assessed on payments originated through an automated clearing house (ACH) transaction.

Summer Cap Fee: Fee assessed to customers participating in the summer cap program.

BILL SUMMARY

Previous Balance: Total amount due from the previous billing cycle.

Payments Received: Payments received during the current billing cycle.

Adjustments: Adjustments made and penalties assessed by the District during the current billing cycle. Penalties are assessed on the unpaid balance after the bill's payment due date.

Additional Billing: Additional charges assessed during the current billing cycle, including but not limited to payoff letters, NSF fees, etc.

Current Charges: Total charges from the current charges section on your bill.

Total Amount Due: Total amount owed to the District for the current billing cycle plus any unpaid balance from previous billing cycles.

AMOUNT ENCLOSED

Auto Pay: If these words appear on your payment coupon, your account has been established on ACH and your payment will be automatically deducted from your bank account, prior to the payment due date. No additional payment action is required.

Remit Payment To:
FCWRD
7001 N. Frontage Road
Burr Ridge, IL 60527